LCBPU Policies and Procedures Manual

Subject: Temporary Services Area: Customer Policies Pages: 1 Policy Number: Issued: Revised: January 30, 2017

5 Day Service: This is a temporary service for five full days allowing up to 2,500 gallons of usage for the cost of \$20 dollars. A customer contract is required with two forms of identification and proof of ownership to sign up for this service. After the conclusion of five days the service will be disconnected by lock out. The contract holder will be billed for usage over 2,500 gallons at the current rate per 1,000 gallons.

Residential and Commercial Inspections: For water service to be available during a conducted inspection, notice of 24 hours is required. Anyone requesting this service will submit our form stating name, property address, phone number, form of identification and valid reason. An appointed time will be set and water service will not be on more than a duration of six hours on same day. Once the meter is on, in case of any suspected or known leaks, the LCBPU representative will turn the meter off by lock out and notify the requesting party. This service is a courtesy of LCBPU.

Non-Potable Water: Request for non-potable water service will require an application with two forms of identification, reason for connection, and service agreement. LCBPU will install a meter on an existing fire hydrant which the water will be pulled from. Once the meter is removed, the billing will be based on the usage from the beginning date's reading until the ending date's reading at the rate of \$8.00 per 1,000 gallons.

The Applicant agrees that in the event the meter is removed or damaged, or the fire hydrant is damaged, or destroyed due to the fault or neglect of the Applicant or the fault or neglect by persons or firms other than LCBPU, it shall be replaced, at the Applicant's expense, only by authorized employees of LCBPU. LCBPU may at any time when necessary for repairs, inspection, drought, or for other reason whatsoever suspend or restrict service to the Applicant's premises or property, and shall not be responsible for any damage to the Applicant's premises or property due to such suspension.